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Trueshopping Underfloor Heating System Installation Manual

Important Safeguards and Warnings

WARNING: Shock and fire hazard

If the Underfloor Heating System is damaged or not installed properly, fire or shock could occur resulting in serious personal injuries or damage to property. You must carefully follow the warnings and instructions contained in this manual.

· The thermostat must be used.

· It is important that this equipment is installed only by qualified electricians who are familiar with the proper sizing, installation, construction and operation of floor warming systems and the hazards involved. The installation must comply with all national and local electrical codes. If you are unfamiliar with these requirements, contact an electrician.

· This system is designed for under floor heating purposes only. Be sure that the floor is not penetrated by nails, screws, or similar devices that can cause damage on first installation or during subsequent floor repairs in the future.

· If the Underfloor Heating System is damaged, it must be replaced. Do not attempt to splice or repair any part of the system.

Pay special attention to the following:

· Instructions marked '**Important**'.

· Safety warnings identified as '**WARNING**'.

1 General Information

1.1 Use of the Manual

This manual describes the Trueshopping floor heating system - how to design the room, select the product, and install the system. It is important to thoroughly review this manual and the following document prior to installation: Thermostat Installation and Operation Manual.

1.2 Safety Guidelines

The safety and reliability of any floor heating system depends on proper design, installation, and testing. Incorrect installation or mishandling of the product can cause damage to the heating cable, system components and property, and can create a risk of fire or shock. The guidelines and instructions contained in this guide are important. Follow them carefully to minimize these risks and to ensure that the Trueshopping system performs reliably.

1.3 Remember to Measure Resistance

The resistance should be measured between the two conductors, white and black. Compare this resistance reading to the resistance specified in the product selection table (Table 1). The value should be within -5% to +10%. Also, measure the resistance between the white, black and shielding/ground wire. Both should read infinity.

Important -

· Measure the resistance three times during the installation process.

· Remember to always measure, verify and record the actual resistance throughout the installation process.

1.4 Twenty-five Years Limited Warranty

For a period of 25 years from the date of purchase the manufacturer warrants that the Trueshopping heating cable is free from defects in material, design and workmanship.

2 Underfloor Heating System

2.1 Mat Specifications

Cable Construction: Twin conductor
Rated Voltage: 230V
Output: 150W/m2
Cable Spacing: 80mm
Cable Diameter: 3.6mm
Conductor Insulation: Fluoropolymer
Outer Insulation: PVC
Max. Ambient Temp: 85□(30□)
Min. Installation Temp: 40□(5□)
Cold Lead 2-wire Plus Ground Braid: 2.5m length

2.2 Thermostat Specifications

Functions: On/Off control, digital display, 7-day programmable
Supply Voltage: 120/240 V ±15%, 50/60 Hz
Maximum Switching Current: 16 Amp
Temperature Control Range: 40 to 104℉ (5 to 40℃)
Ambient Range: 32 to 104℉ (0 to 40℃)
Floor Temperature Sensor: 2-wire, 3.0m lead wire

2.3 Underfloor Heating Typical Installations and Applications

Alternative method: self-leveling cement is recommended for large surfaces and the following floor materials: engineered wood, laminate, floating floors, vinyl, linoleum and carpet.

WARNING: Consult the manufacturer for information on special installation requirements for wood, laminate, vinyl or linoleum flooring.

Important -

· Read the instructions carefully before installing heating system.
· Remember to measure the resistance three times.
· Only for indoor installation. Do not install in walls or ceilings.
· The cable must be embedded in mortar, thinset, concrete or similar material.
· The minimum installation temperature is 40□(5□).
· The heating cable cannot be cut to length, crossed over itself, or installed too close.
· It is recommended to use copper wire only.
· Remember to check that the supply voltage matches the voltage of the mat.
· Remember to place the labels as written in this instruction.
· Please consult Trueshopping for any other questions or advice.

3 Floor Heating Design and Product Selection

3.1 Design the Installation

Step 1: Measure the heated area
Determine the heated area of the floor where there are no permanent fixtures or furniture such as showers, toilets, vanities, or cabinets. Measure the heated area of the floor.

Step 2: Determine the power supply voltage
Make sure the supply voltage is 230V.

Step 3: Plan the design
Determine the optimum floor heating mat layout for your heated area to ensure coverage. Select a spot for the thermostat in the wall above the heated area where it can be reached by the 2.5m cold lead on the mat, and the 3.0m floor temperature sensor.

Important - The predetermined mat spacing must be maintained to ensure proper floor heating. Do not change the heating cable spacing when you lay out the cable or the floor may have cold spots.

3.2 Confirm Your Product Selection

Confirm that your underfloor heating mat is no larger than the heated area.

Important - When installing mat, all “cold tails” (blue/black wires) must be taken back to the connection point/controller.

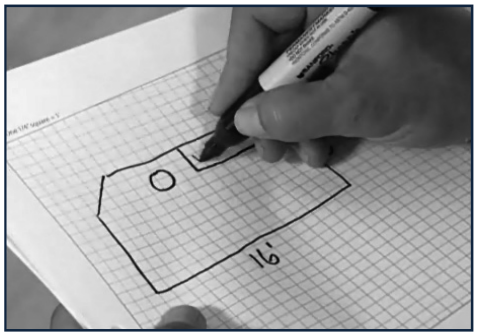
4 Installation

Important - You will require the following items to install and test the floor heating system:

· Scissors
· Utility knife
· Wire strippers
· Tape measure
· Screwdriver
· Multimeter

You will also need the appropriate tools and materials to install your particular floor. These will likely include products like self-leveling mortar, thin-set mortar, backer board, tile, a notched trowel, and any other tools for your specific floor.

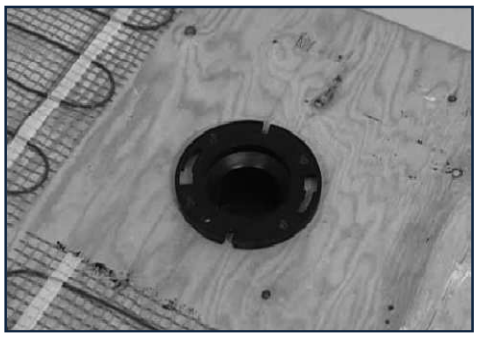
To ensure a successful installation follow these steps:



Step 1: PLAN LAYOUT
Make a sketch layout or a floor plan of the room; include all permanent furnishings such as toilets, bathtubs, appliances, cabinetry, etc. Indicate all dimensions required to determine the available floor area and the position of the thermostat.

Important - Trueshopping recommends that the installation is documented with photos to note the location of connections and the sensor.

Step 2: TRANSFER LAYOUT TO FLOOR
Draw an outline of the layout on the room floor including a foot print of all furnishings that are not yet installed. Unroll the first few feet of the mat. The starting point of the cable must be placed within 2.5m from the thermostat.



Important - Mark the position of the connection point between the power lead and the heating cable. This connection must be concealed in thinset or self-leveling cement. When using a floor temperature sensing thermostat, mark the sensor position in the middle of two heating cables, about 25cm away from the wall (within the heated area), as close as possible to the thermostat.

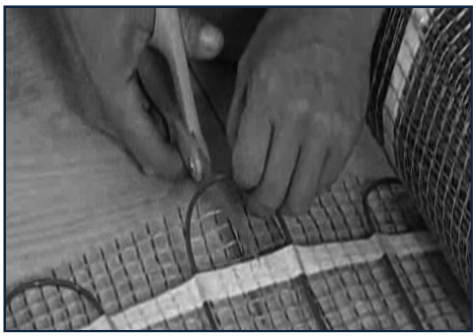
Step 3: INSTALL SENSOR
If using a floor temperature sensing thermostat, install the sensor now, either in conduit tube, or directly to the subfloor. It is recommended that the sensor be installed in conduit tube. This will allow the sensor to be easily replaced in the unlikely event of failure.
The sensor and/or tube needs to be installed between the thermostat wall box and the sensor position. The conduit tube must be partially countersunk into the subfloor. Cut a channel approximately 8cm deep × 8cm wide in the floor and wall up to the thermostat for the sensor conduit. The conduit has to go from the thermostat a minimum of 25cm away from the wall towards the middle of the floor.

Important - The sensor conduit must be centred in the cable loop (between two heating wires). Use duct tape to close the end of the conduit so that thinset can't penetrate the conduit.
Use duct tape to hold the sensor conduit into the groove to prevent it from floating up when the mortar or thinset is poured. If the sensor is installed directly in the mortar bed, use duct tape to secure to subfloor.

Step 4: PREPARE SUBFLOOR SURFACE
Clean and vacuum the floor thoroughly and remove dust and debris from the floor that may damage the heating cable. Ensure that the subfloor is secure and stable. Carefully fill in all cracks to prevent any potential damage to the new tiles resulting from shifts in the subfloor.

Step 5: MEASURE THE RESISTANCE (First time)
Use a digital ohm meter to measure the resistance of the Minimat and compare it to Table1. Record the measured resistance on the warranty card. Documenting the resistance at each stage of installation is required for warranty purposes. Also, measure the resistance between the white, black and shielding/ground wire. Both should read infinity.
Please refer to “5 Commissioning” for instructions on how to measure the resistance.

Step 6: LAYING THE UNDERFLOOR HEATING MAT
An adhesive has been added to the bottom of the mat which will prevent the mat from moving during installation. Start by placing the mat such that the connection point and the temperature sensor are in their intended positions and bring the power cable to the thermostat or connection box.



Begin unrolling the mat evenly across the floor outside the areas that you marked previously. The adhesive on the mat is made such that the mat may be moved several times before it loses its adhesiveness. When you reach the next wall, cut the mesh, turn the mat, and begin rolling in the desired direction. **Never cut or shorten the heating cable!**

Ensure that the mat is in full contact with the subfloor at all times. Avoid walking on the heating mat. If this is not possible, use shoes with soft soles. When approaching obstacles (toilets, cabinets, etc), carefully remove some of the heating cable from the mat and lead the cable around the obstacle.

In some cases pieces of the mesh will be cut away entirely. **Remember to never cut the cable.** Use hot melt glue or a thin strip of tape to secure the loose cable to the floor. It is highly recommend to take photographs of the installed mat before installing the flooring.

Step 7: MEASURE THE RESISTANCE (Second time)
Please refer to Step 5.

Step 8: INSTALL FLOOR COVERING (Ensure that the sensor conduit has been properly installed before proceeding - see Step 3)

In the case of tiles, proceed with the installation of the tiles by covering the heating cables with a layer of thin-set cement as directed by the tile manufacturer. Ensure that the thin-set mortar covers the entire height of the heating cable as the tiles are installed. In the case of a wood, engineered or laminate floor covering, it is recommended that the flooring manufacturer be contacted. For wooden floors, a minimum of 5cm of self-leveling cement over the heating cable is recommended. Ensure that all moisture in the self-leveling cement has been fully eliminated in accordance with the drying times recommended by the manufacturer (consult the manufacturer for exact drying time).

Important - The system must not be turned on until the thinset cement has fully dried. A minimum of two weeks is recommended.

Step 9: MEASURE THE RESISTANCE (Third time)
Please refer to Step 5.

Step 10: INSTALL THE TILE
To install the tile, apply a layer of acrylic or latex modified thin-set using the ridged side of your 10 trowel. Tile and grout the floor using best industry practices and in accordance with instructions provided by the manufacturer of the tile.

Step 11: CONNECT POWER SUPPLY AND THERMOSTAT
The connection of the power supply and the thermostat must be done by a qualified electrician. The electrician should connect the floor sensor to the thermostat and take the final resistance reading, see Step 5.

Step 12: ENJOY THE COMFORT OF BESTBATHROOMS' UNDERFLOOR HEATING
The Trueshopping heating system is now ready to use. Increase the floor temperature gradually and adjust it until it reaches a comfortable level depending on the type of room and your personal preferences.

Table 1

230V	Heated Area		Mat Dimensions		Watts ($150W/m^2$)	Amps	ohms
SKU	m^2	sq.ft.	m*m	in.*ft.			
UFH1	1.0	10.8	0.5*2	20*6.6	150	0.7	352.7
UFH1-5	1.5	16.1	0.5*3	20*9.9	225	1.0	235.1
UFH2	2.0	21.5	0.5*4	20*13.1	300	1.3	176.3
UFH2-5	2.5	26.9	0.5*5	20*16.4	375	1.6	141.1
UFH3	3.0	32.3	0.5*6	20*19.7	450	2.0	117.6
UFH4	4.0	43.1	0.5*8	20*26.3	600	2.6	88.2
UFH5	5.0	53.8	0.5*10	20*32.8	750	3.3	70.5

· Please consult Trueshopping for any questions or advice.